



earthday 2012

Town of DISCOVERY BAY

"Friday Letter"
To the Board of Directors
April 20, 2012

From: Rick Howard, General Manager

General Manager/Administration:

- ✓ Tomorrow, beginning at 7:00 a.m., staff and volunteers will begin arriving at Slifer Park to participate in the 2012 Earth Day festivities. At this time, we have over 200 volunteers signed up for the event! We will be planting 90 trees, and doing some clean-up in the sensitive wetlands areas near Slifer. The cost to plant one tree is \$120 if we had our contractor perform those functions. Since the trees were donated and the labor is volunteered, we will be experiencing a direct savings of roughly \$10,800, and the community is contributing towards beautification of their Town. The afternoon festivities will begin at noon with welcoming remarks from President Steele and others.

The afternoon festivities include over 25 vendor booths, bounce houses, flower pot painting, planting for the kids, kite flying, music and food from local vendors. We're looking forward to a very successfully event.

- ✓ Yesterday, I attended the California Water Environmental Association Conference in Sacramento. I collected some very good information at the vendor expo.
- ✓ My twin daughters turn 21 tomorrow! Pray for me... ☺

Water and Wastewater Services

- ✓ Diagnostic work on Well 5a continued this week. We will be meeting with the engineers next week and will have a better indication reason for the high levels of salts in that well.
- ✓ On Monday morning, we had a small SSO event at the Lakes IV lift station. The cause of the overflow was the failure of a fuse. Veolia staff will be replacing wiring to eliminate the reason the fuse failed in the first place. The overflow was estimated at 200 gallons, and no sewage entered the storm drain system and/or entered the Delta. All fluids were contained onsite and promptly cleaned up by Veolia Water.

- ✓ On the Bio-solids project, work resumed this week after a rain delay last week.
- ✓ Aaron Goldsworthy recently obtained his Water Grade I certification. This is a big accomplishment and I'd like to recognize Aaron for achieving this certification. Aaron also celebrated his 1st Anniversary with the District. Congratulations Aaron!

Financial Services

- ✓ Finance has been working on preparing the budget for the coming year. We are ready to begin our presentations to the Budget Review Committee at their first meeting, scheduled for Wednesday April 25th, at 3:00 p.m.
- ✓ Datamatic (our wireless meter reader vendor) has been scheduled to visit and provide additional network trouble shooting and training to Joey and Aaron on the wireless meter reading network. We have been having some issues with reads not getting back to "base", and then they require a manual read. Hopefully, this will improve the reliability.
- ✓ Earlier this week we had a customer service trainer visit us and assist the staff with general customer service techniques to help address improved methods of external and internal (staff to staff) customer service techniques. Overall, the training went very well and as is the case in any organization, it's always good to be reminded of positive methods of service delivery.

Parks and Landscape Services

- ✓ The horseshoe pits are complete, and the fencing at Cornell Park tennis courts is nearing completion. Once the Earth Day event is OVER we will move resources to renovating the Bocce Ball Court. Everything should be reopened by the middle of May. We will purchase bocce balls and horseshoes that residents can check out for use.
- ✓ This week we cleaned up the landscaping around the District Office. Dead trees were removed, trees were trimmed, and weeds were sprayed.
- ✓ As you know, the Regatta Park basketball court is complete. I'm not sure if you've had a chance to see the finished product – see the photos below!



Important Dates

Upcoming important dates are as follows:

- Budget Review Committee Meeting – Wednesday, April 25, 2012 at 3:00 p.m.
- Earth Day – Slifer Park – Saturday, April 21, 2012 from 8:00 a.m. to 4:00 p.m.
- Next CSD Regular Board Meeting – Wednesday, May 2, 2012 at 7:00 p.m.