July 18 - 29th

Focusing on Gas Safety Excellence

Meter Inspections

Quick Facts

- Routine safety inspection and photos of your gas meter
- You do not need to be home for our inspection
- We need easy access to your gas meter
- There will be no interruption in gas service
- This is part of PG&E's gas system maintenance program

What we are doing

Pacific Gas and Electric Company (PG&E) runs an extensive inspection and maintenance program to ensure safe operation of our natural gas system and gas service to your home.

As part of our gas system maintenance program, we perform regular gas meter inspections to look for corrosion (rust). If we identify a meter with corrosion, we will repair and/or replace the meter as necessary.

What to expect

- During inspections, you may see our PG&E employee or contractor on or near your property to access your meter. Our work will not affect your gas service.
- We will visually inspect your gas meter and meter components to verify and identify possible areas of corrosion. We will use a mobile tablet to take photos of the meter ID, piping and the entire meter set.
- If we cannot easily access your meter, we will use a mobile tablet to take photos of the access issue. We will follow up with you to schedule an appointment for access.
- You will receive additional notice if we need to make any repairs or schedule a follow up inspection.

Our inspection crew

PG&E employees and contractors will be on foot with a mobile tablet to conduct these inspections. They will be in safety gear and carry photo identification, which they will be happy to present upon your request. You can verify their presence in your neighborhood by calling our customer service line at **1-800-PGE-5000**.

Work Hours

We will conduct meter inspections from February to October 2016. Our inspections will occur **Monday through Saturday, 7:00 am to 6:00 pm**. We will schedule an appointment if your meter is inaccessible at the time of our inspection.

Access to your meter

We need easy access to your gas meter, but you do not need to be home. If we are unable to access your meter, we will contact you to arrange for access to inspect your meter at a later date.

For more information

Please visit **pge.com/gas** for more information about our gas safety programs.

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