March 27, 2020

Residents of Discovery Bay:

We want to update you regarding the Town of Discovery Bay Community Services District’s (“District”) response to the ever-evolving COVID-19 outbreak and the various Orders issued by local, state and federal officials. First and foremost, the District will continue to provide uninterrupted water and wastewater services to our residents. Office personnel will be on-duty during normal business hours; however, walk-in service is discouraged. Entry into the main office is now screened and limited. Residents can start and stop water service, make payments, resolve account issues, and report problems by calling the District’s main office at (925) 634-1131. After-hours water and wastewater emergency calls are received at (925) 634-8818.

Board and Committee Meetings will continue to be held for the purpose of conducting District business as necessary. In accordance with the Governor’s Executive Order N-33-20, and for the period in which the Order remains in effect, meetings will be closed to the public. Members of the public will be able to attend the meeting by teleconference and make public comment at the appropriate time. The teleconference phone number will be written on the meeting agenda and the agenda packet will be posted on the District’s website: www.todb.ca.gov.

Some District parks and portions of the Community Center grounds remain open to the public. For a status of which District facilities are open and which are closed, please refer to the Town website. Social distancing of at least six feet from any other person must be adhered to at all open park locations. Recreational programming and facility rentals have been suspended until further notice.

Please visit the District’s website to click on links to the most recent information from the Governor’s Office, the Center for Disease Control and Prevention (“CDC”), and the Contra Costa County Health Services.

The District thanks and appreciates the patience and understanding of our residents as we continue to adjust services to meet the constantly changing safety concerns caused by the COVID-19 outbreak. This message may change to address changing circumstances, so please check back frequently for any updates.

Thank you,

Michael R. Davies
General Manager